TELEDENTISTRY SERVICE
TELEDENTISTRY - VIRTUAL CONSULTATIONS

To meet the mission of East Carolina University School of Dental Medicine during the COVID-19 pandemic, we are now offering a teledentistry service, which will provide the following remote/virtual services to our patients:

1. Virtual dental consultations between patients and providers
2. Virtual dental consultations between ECU SoDM providers and local dentists
3. Virtual specialist dental consultations
4. Virtual follow-up visits and prescription refills as needed
5. Virtual consults between ECU SoDM providers and other healthcare providers
LIVE CONSULTATIONS AVAILABLE VIA VTC
TELEDENTISTRY SERVICE

LIVE CONSULTATIONS

Monday to Friday
8am - 12pm & 1pm - 5pm

Using an intraoral camera you can have access to a specialist in oral pathology and/or oral medicine in real time
HOW TO SET-UP THE CONNECTION FOR LIVE CONSULTATIONS

1. Please call our appointment desk (252-737-7834) to schedule the consultation with the on-call specialist.

2. You will get an email with the date and time of the appointment.

When it is time to join our virtual room, please keep the following information handy:

1. Meeting number
2. Meeting password
1. When it is time to meet with our provider, open the email invitation you received.

2. Connect your intraoral camera to the computer and run the camera software and click on

3. Follow the software instructions to begin the virtual consultation session.

4. Make sure the audio is loud enough to hear instructions from our faculty member and for technical support reasons.

5. Once a connection has been established, share the screen on Cisco Webex.

6. Navigate with the camera in the patient’s oral cavity so the area(s) of concern is displayed clearly on the screen.
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CONNECT YOUR INTRAORAL CAMERA TO THE COMPUTER AND RUN THE CAMERA SOFTWARE TO PROJECT THE CAMERA ON THE SCREEN
1) Click here to share the screen on the VTC meeting

2) Click on the screen or the program where the intraoral camera is being projected
TELEDENTISTRY SERVICE

LIVE CONSULTATIONS

Make sure the audio is loud enough to hear instructions from the consulting dentist and for technical support.